## Before the PUBLIC SERVICE COMMISSION OF KENTUCKY

IN THE MATTER OF THE INFORMATIONAL	)
FILING OF STARVOX COMMUNICATIONS, INC.	)
FOR AUTHORITY TO OPERATE AS A	) No
PROVIDER OF LOCAL EXCHANGE AND	)
INTEREXCHANGE TELEPHONE SERVICES	)
THROUGHOUT KENTUCKY	)

StarVox Communications, Inc. ("StarVox") hereby submits the following information in accordance with the provisions of Administrative Case No. 359 and a tariff statement in lieu of 807 KAR 5:001.

1. The name, address and telephone number of the Company is:

StarVox Communications, Inc. 2728 Orchard Parkway

San Jose, CA 95134

Telephone:

(408) 625-2700

Facsimile:

(408) 354-3551

- 2. Articles of Incorporation See Attachment 1.
- 3. Authorization to Conduct Business in Kentucky See Attachment 2.
- 4. Representative for ongoing operations and correspondence:

Questions concerning this application and tariff should be directed to:

Catherine M. Hannan Helein & Marashlian, LLC The *Comm*Law Group 1483 Chain Bridge Road, Suite 301 McLean, Virginia 22101

Tel: 703-714-1326 Fax: 703-714-1330



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## The Company's contact is:

Christopher McKee, Vice President and General Counsel StarVox Communications, Inc. 43480 Yukon Drive, Suite 201 Ashburn, VA 20147

Telephone:

(202) 903-0401

Facsimile:

(408) 354-3551

The Company's representative for ongoing operations and correspondence is:

Christopher McKee, Vice President and General Counsel

StarVox Communications, Inc.

43480 Yukon Drive, Suite 201

Ashburn, VA 20147

Telephone:

(202) 903-0401

Facsimile:

(408) 354-3551

Customer Service:

866-978-2786

- The telephone number for Customer inquiries and complaints will be provided on the 5. Customer bill. StarVox will also make available to its local and long distance customers a toll-free customer service line to respond to customer inquiries and complaints, as well as 24-hour/365-day emergency toll free access to its network control center. Additionally, StarVox has established a multi-tiered escalation process to ensure the rapid resolution of customer inquiries, complaints and trouble reports.
- StarVox has not provided service within the Commonwealth of Kentucky prior to filing 6. this Notice of Intent of the Company's proposed tariff. Additionally, StarVox does not seek to provide operator assisted services to traffic aggregators as

Administrative Case No. 330, Policy and Procedures in the Provision of Operator-

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Assisted Telecommunications Services, Orders dated March 27, 1991 and May 3, 1991. See notarized statement in Attachment 3.

- 7. StarVox seeks authority provide local exchange to and interexchange telecommunications services through the state of Kentucky. The Company anticipates entering into interconnection agreements with BellSouth Telecommunications, Inc., d/b/a AT&T Kentucky, Windstream and Cincinnati Bell. The Company will file interconnection agreement(s) with the Commission prior to initiation of service in Kentucky.
- 8. Consistent with the Commission's Rules and Statute Sections 278.541 through 278.544, StarVox respectfully submits that as an alternative to filed tariffs pursuant to 807 KAR 5:011, the Company will provide information concerning its services, including rates, terms and conditions, via the Company's website. Starvox hereby commits to maintain satisfactory records of all superceded or discontinued service information in order to facilitate the Commission's resolution of consumer complaints in the future, if any. As an alternative, StarVox will enter into written agreements negotiated with its Kentucky customers on an Individual Case Basis.

StarVox respectfully submits that the above relaxation of the Commission's tariffatimemental rules is appropriate inasmuch as the Company will not offer a residentia

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single line service offering which is completely devoid of service features (i.e., "basic service.

9. A sample Company bill is attached as Attachment 4.

WHEREFORE, StarVox Communications, Inc., requests that the Public Service Commission of Kentucky grant it authority to engage in the provision of local exchange and interexchange telecommunications services to the public in accordance with applicable laws in effect or hereinafter enacted by the Commission.

Respectfully submitted this 272 day of September, 2007.

Signed:

Christopher McKee

Vice President and General Counsel





Name	Account Number	Page
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CURRENT BALANCE

## **Bill Summary**

Current Charges		Account Status	
Invoice Date	07/31/2007	Invoice Number	20070731-10032
Print Date	08/01/2007	Payment Due Date	08/10/2007
Long Distance	22,827.98	Previous Balance	27,722.36
		Payments	0.00
Other Charges & Credits	39.50	Adjustments	0,00
Federal Tax	0.00	Current Charges	22,867.48
State Tax	0.00	-	
Local Tax	0.00		
TOTAL CURRENT CHARGES	22,867.48		

PLEASE NOTE OUR NEW WIRING INSTRUCTIONS - THE ACCOUNT NUMBER HAS CHANGED

Bank Name:

Bank Address:

Account Name: Account Number: Routing Number: Swift Code:

To ensure proper credit, please detach and mail tower poriton with your payment.

Amount Due

50,589.84

50,589.84

Account Number

StarVox Communications, Inc. Attention: Accounting 2728 Orchard Parkway

San Jose

CA 95 34 TARIFF BRANCH

10/1/2007

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\*\*\* SUMMARIZATION OF SERVICES \*\*\*

Long Distance

Long Distance Calls
Service Total

Other Charges and Credits

79 \* DID Charge @ \$0.50
Service Total

39.50

ESP NORE

## RECEIVED

10/1/2007

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